

UNITED STATES PATENT AND TRADEMARK OFFICE
CERTIFICATE OF CORRECTION

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INVENTOR(S) : Peter M. Gits and Dale J. Seavey

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It is certified that error appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

At column 14, line 30, please replace "a request" with --an incoming telephone call--

At column 14, line 33, please replace "a community;" with --a community, the community service being self-healing in that agents and services within a Community are monitored, stopped, re-started, and cloned by the community service without requiring administrative intervention;--

Signed and Sealed this

Sixteenth Day of October, 2007



JON W. DUDAS
Director of the United States Patent and Trademark Office